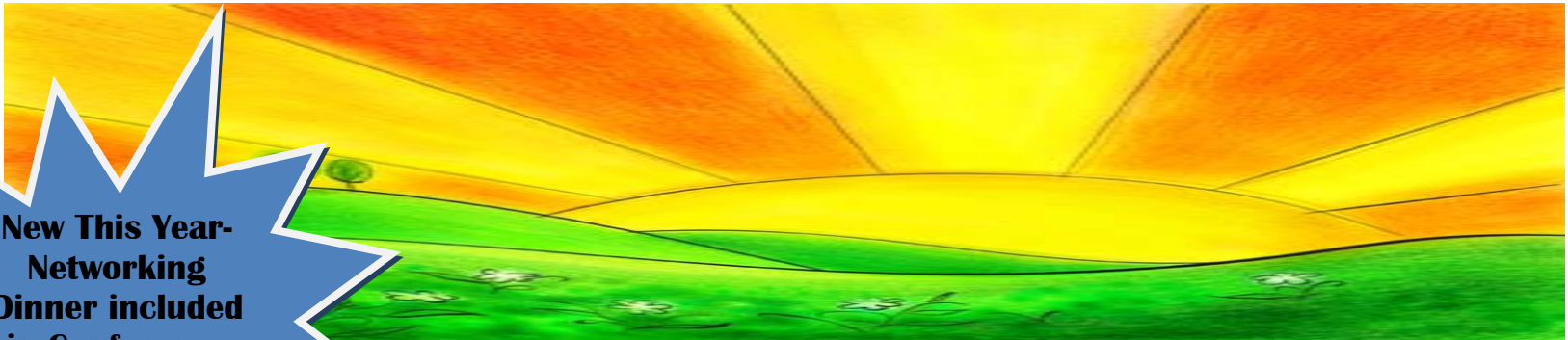


Virginia Association for Healthcare Quality Presents

31st Annual Fall Education Conference



**New This Year-
Networking
Dinner included
in Conference
Registration Fee**



Beyond the Horizon-
The Future of Healthcare Quality

October 2 & 3, 2008

Wintergreen Resort and Conference Center
Wintergreen, VA

To get the conference room rate, call
Wintergreen at 800-611-6888 to book
your room before September 2, 2008

Room rates \$129-\$209

(Mention VAHQ for conference rates)



Virginia
Association
for Healthcare Quality

Continuing Education Units

This activity will be submitted to the National Association for Healthcare Quality for Certified Professional in Healthcare Quality (CPHQ) CE credit.

Course Overview/Objectives

This program will provide essential information and tools related to current healthcare quality topics, including regulatory compliance processes, patient safety and regulatory updates.

Opportunities to learn and share with other professionals will be provided throughout the conference.

1. To learn how the aviation industry and nursing can utilize similar techniques and principles to promote patient safety.
2. To gain insight into health law changes related to behavioral health resulting from the tragedy of Virginia Tech.
3. To understand and apply low cost successful infection control principles to a hospital program.
4. To learn how to apply the principles of common cause analysis to improve patient safety.

Thursday, October 2, 2008 Agenda

0700-0745	Registration and Breakfast
0745-0800	President's Message- Suzy Pace 2008 VAHQ President
0800-0845	Patient Safety and Prevention: We need your help!- Thelma M. Baker, MSHA,RHIA, CPHQ
0845-1000	The Changing Face of Hospital Peer Review from the Legislature to the Courts: Mutiny or Scrutiny- Michael L. Goodman, Esquire
1000-1030	<i>Break</i>
1030-1115	MRSA Search & Destroy: The Dark Side- Michael Edmond, MD MPH MPA
1115-1200	Lee Memorial Health System's Experience with a Recovery Audit Contractor (RAC)- Victoria Di Tomaso
1200-1:00P	<i>Lunch</i>
1:00-2:30P	Joint Commission Standards and Process Updates- Charles Grainger- Healthcare Strategies
2:30-3PM	<i>Break</i>
3:00PM- 3:45P	FMEA Presentations
3:45P	<i>Closing Remarks</i>
4:00- 5:00	VAHQ Business Meeting -- <i>All Conference Attendees invited to attend.</i> Special Agenda Item: Presentation of the 2008 Virginia Healthcare Quality Professional of the Year.
4:30- 6:00 PM	Cocktail Hour-Foyer (cash bar)
6:00PM	Networking Dinner-Ballroom

Friday, October 3, 2008 Agenda

0730-0800	Registration and Breakfast
0800-0815	President's Comments- Suzy Pace VAHQ President
0815-0945	From the Cockpit to the Nursing Unit: Crew Resource Management in Nursing Practice-Keynote Gary Sculli ,RN MSN ATP
0945-1015	<i>Break</i>
1015-1100	Common Cause Analysis- Dale Harvey, MS RN
1100-1145	Integrating Patient Safety, Quality and Performance Improvement with Risk Management: Lessons Learned- Priscilla Shuler, PhD, RN
1145-12:30P	Changes in Behavioral Health Laws-Debora S. Tanner, BSN MSN
12:30P	Closing Remarks-Door Prizes

2008-Sponsors

HCA- Capital Division-Platinum
Bon Secours- Mary Immaculate Hospital- Silver
Quantros, Inc. - Silver
Virginia Healthcare Quality Center-Silver
LARA Consulting, LLC-Bronze

Guest Faculty

Thelma M. Baker, MSHA, RHA, CPHQ Senior Director, Virginia Health Quality Center

Thelma M. Baker is a member of the leadership team at VHQC, where she leads a team of professionals that works with hospitals, nursing homes, and home health agencies to improve care and submit performance data. Ms. Baker joined the VHQC in January 2000.

Ms. Baker earned her bachelor's degree in medical records administration from East Carolina University in Greenville, NC and holds a certification as a registered health information administrator. She also earned her master's of science degree in health administration from Virginia Commonwealth University. Ms. Baker is a certified professional in health care quality as recognized by the National Association for Healthcare Quality.

Victoria DiTomaso

Ms. Di Tomaso is the System Director of the Central Business Office for Lee Memorial Health System. She has been with the health system for almost 20 years. She is the current president of the Greater Florida Buccaneer Chapter of the American Association of Healthcare Administrative Managers, and also serves as the National Treasurer of this organization

Michael Edmond, M.D. MPH, MPA

Michael Edmond is Professor of Internal Medicine and Chair of Infectious Diseases at Virginia Commonwealth University. He is also the Hospital Epidemiologist and Associate Chair for Education in the Department of Internal Medicine. He is a graduate of the West Virginia University School of Medicine (MD), the University of Pittsburgh Graduate School Of Public Health (MPH), and the Virginia commonwealth University Hospital School of Government and Public Affairs (MPA). He was a resident and chief resident in Internal Medicine at West Virginia University Hospitals. He then completed a fellowship in Infectious Diseases at the University of Pittsburgh Medical Center and a fellowship in Hospital Epidemiology at the University of Iowa College of Medicine. Dr. Edmond is board certified in Internal Medicine and Infectious Diseases. His areas of research focus on the epidemiology of hospital-acquired infections and the public policy implications of infection control. He is the author of 250 papers, book chapters and abstracts in the area of infection control.

Michael L. Goodman, Goodman, Allen & Filetti, Richmond.

Michael L. Goodman specializes in medical malpractice defense and the representation of health care practitioners before the Virginia Department of Health Professions Boards and in hospital credentialing matters. Mr. Goodman received his B.A. with high distinction from the University of Virginia. He served as a law clerk to The Honorable James C. Turk, Chief Judge of the Western District of Virginia, before becoming associated with and later a partner in three Virginia law firms. He is a founding partner of Goodman, Allen & Filetti, PLLC, where he has practiced law since 1998. Mr. Goodman lectures and writes regularly on health care and medical-legal issues and is on the adjunct faculty at the University of Richmond School of Law where he teaches *Medical Liability Law* and *Bioethics*. He co-authored *Damages for Medical Malpractice in Virginia*, U. Rich. L. Rev. Annual Survey of the Law (1999), *Discoverability of Healthcare Provider Policies and Incident Reports*, U. Rich L. Rev Annual Survey of the Law (2004), and is a member of the Defense Research Institute, Virginia Association of Defense Attorneys, National Health Lawyers Association, and the Virginia and Richmond Bar Associations. The National Health Lawyers Association and the American Academy of Healthcare Attorneys has certified Mr. Goodman as a mediator-arbitrator. He has recently been recognized as one of Virginia's Legal Elite (*Virginia Business Magazine*, 2005,2006, 2007, 2008)), is recognized in the 2006, 2007 and 2008 edition of the Best Lawyers in America and the 2007 and 2008 edition of Virginia Super Lawyers. When not practicing law or spending time with his family, he runs, draws cartoons, sculpts, and makes things in his garage. His humorous illustrations and cartoons appear on Sundays in the Business Section of *The Richmond Times-Dispatch* and have appeared in *Virginia Lawyers Weekly* and *Virginia Medical Law Report*. His work has been recognized with awards from the American Bar Association, the Richmond Bar Association, the New York Art Director's Club, and the Virginia Press Association. Mr. Goodman also has illustrated three books, had a syndicated comic strip, been an editorial cartoonist, and has created greeting cards for Hallmark and Mainline Greetings. His cartoons have hung on the wall in the office of Warren Burger, the late Chief Justice of the U.S. Supreme Court, and on refrigerators nationwide. He would like one day to be a Judge and to have his cartoons published in The New Yorker Magazine, although not necessarily in that order.

Charles Grainger, BA Med- Healthcare Strategies

Charlie has over 30 years experience in the healthcare field. He has worked in management in both acute care and mental health settings. As a consultant, he has assisted healthcare organizations of all sizes prepare for Joint Commission, CMS, and state surveys. His specialties include; strategic planning for accreditation preparation, the environment of care, performance improvement, and training in all aspects of Joint Commission preparation. Charlie received his BA from Hampden Sydney College and his Masters Degree in Education from Lynchburg College.

Charlie has provided training and lectures throughout his career including topics such as; Joint Commission preparedness, performance improvement, facilitating change, managing stress, chemical dependency, and employee assistance.

L. Dale Dunlow Harvey

Ms. Harvey has earned both a Bachelor and Master of Science in Nursing from the Medical College of Virginia at Virginia Commonwealth University, with the MS focused in Executive Administration.

Ms. Harvey's nursing experience includes cardiology and general medicine, quality improvement/performance improvement, risk management, regulatory compliance, as well as project management and consulting. In her current role as Director of Performance Improvement and Patient Safety at the VCU Health System, she provides oversight for performance improvement and patient safety programs for the Health System's inpatient, outpatient, home care and behavioral settings. She advises clinical and administrative leaders regarding clinical quality and priority setting, oversees measurement and reporting as well as facilitation of improvements, and manages initiatives such as pay-for-performance. Previously, she served as in director-level roles in risk management and regulatory compliance/accreditation, leading the organization through a successful accreditation survey by the Joint Commission.

She completed the Executive Fellowship in Patient Safety at VCU's School of Health Administration Williamson Institute in 2004. She now serves as part-time faculty and project mentor to Fellows in the program.

Ms. Harvey is the Immediate Past President of the Virginia Association for Healthcare Quality and is active in the National Association for Healthcare Quality, currently leading their 2009 national conference planning team.

Gary L. Sculli RN MSN ATP

Gary L. Sculli is a Registered Nurse and a former Airline Pilot. He is currently Nurse Manager of an 80 bed Medical-Surgical / Nephrology unit for Baptist Memorial Healthcare, Memphis Tennessee. In 2007 he received the Baptist Memorial Healthcare Nursing Administrative Fellowship Award, an award based on life experience and academic achievement. Gary currently serves as a Patient Safety Consultant to Q-Source; a private quality management company that contracts with The Center for Medicare and Medicaid Services on patient safety initiatives. He received his Bachelor's Degree in 1986 from Thomas Jefferson University in Philadelphia Pennsylvania. He completed a Masters Degree in Nursing Administration from The University of Memphis Lowenberg School of Nursing in 2007. His clinical experience includes General Medicine and Surgery, Neurology, Neurosurgery, ENT Oncology, and Orthopedic Surgery. Gary also completed a tour of duty as an officer in the United States Air Force Nurse Corps at Wilford Hall Medical Center, Lackland Air Force Base Texas. Gary's background as an aviator includes experience as a Captain and First Officer at the regional and major / global airline level. He has been an Instructor Pilot as well as an FAA certified check airman. Gary has taught and evaluated aircrews in state-of-the-art flight simulators, and has taught Crew Resource Management in both the simulator and classroom setting. His last position as pilot was First Officer on the DC-9 for Northwest Airlines. After the events of September 11, 2001, he was furloughed from the airline. He has spoken extensively on the exportation of aviation safety concepts into nursing practice and is currently developing CRM curriculum for undergraduate nursing leadership studies at the University of Memphis.

Priscilla Jobe Shuler R.N.; M.S.N. Ph.D.

Administrator, Quality and Performance Improvement
University of Virginia Medical Center

In this position, Dr. Shuler has responsibility for all quality, performance improvement, patient safety and risk management activities for the hospital and ambulatory sites within the Medical Center. Her focus on patient centered care is reflected in her leadership style. She has the responsibility for the development, implementation and evaluation of organizational performance activities and measures that focus on organizational measurement. Her collaboration with Marketing has focused the organization on consumer information related to organizational outcomes performance.

Dr. Shuler has dedicated her professional career to leadership and education focusing on activities that reflect her desires to promote interdisciplinary collaboration in the care of patients in complex acute care environments. She has served in a variety of administrative and leadership roles including Vice President for Patient Care Services in a community health system; as well as Chief Executive Officer in an inner city facility. In each role she has focused on organizational performance and measurement of patient care outcomes.

Early in her professional life she served as Assistant Dean in the School of Nursing at the University Of Virginia, where she continues to teach and hold a faculty appointment. Her interest in education is a desire to have that serve as a vehicle to promote interdisciplinary learning and collaboration to create a culture focused on patient safety.

She has served as a leader in a variety of professional organizations in the Commonwealth of Virginia.

Debora S. Tanner BSN MSN

Ms. Tanner is a graduate of Christopher Newport University with a Bachelors of Science in Nursing. She also received a Master of Science in Nursing from Troy State University. She is currently the Vice President /Administrator of Riverside Behavioral Health Centers, Inc. She also serves on the American Hospital Association Psychiatric Governing Council and the Virginia Supreme Court Task Force on Mental Health Law Reform